

**In September 86 patients failed to attend Nurse, HCA, GP, ANP and Paramedic appointments**

**PRACTICE NURSE  
& HCA**

**7 HOURS A  
MONTH  
MISSED OF  
DEDICATED**

**GP, PARAMEDIC  
& ANP**

**10.5 HOURS A  
MONTH  
MISSED OF  
DEDICATED**

- Call us on (01255 861850) Select option 2
  - Cancel using online services
  - Visit the practice in person
- Text back to your reminder message

**IF YOU ARE UNABLE TO ATTEND ALWAYS CANCEL YOUR APPOINTMENT, IT CAN THEN BE GIVEN TO SOMEONE ELSE.**